

Manufacturing Quality Products Since 1976



Thank you for purchasing a product  
from America's Body Company



Pinnacle Steel Service Bodies  
Plus Option Package



Aluminum Pinnacle Service Van (PSV)



Contractor Bodies



Pinnacle Aluminum Service Bodies  
Premium Option Package



Dry Freight Bodies



Platform Bodies with  
S.M.A.R.T. Racks



Marauder Dump Bodies  
Standard & Drop-Side



Rugged American Landscaper with  
Composite Sides

**INSTRUCTIONS ON HOW TO LOCATE:**

**ABC Serial No.** - Located in the curbside horizontal compartment on the second front partition.

**Key No.** - The key number can be found on the side of the key. The following procedure must be followed to locate the lock key number if the keys are lost. Open any door and remove the lock cover located on the inside of the door. Locate the cylinder (which is positioned at the end of the linkage rod). The key number will be found on the flat side of the cylinder. The following are the series of sequence key numbers: J201 through J225, CH501 through CH550, EM501 through EM545, FS Series

Rugged American Body Armor, Sure Lock, Adjust-a-Shelf, and Tite-Seal are trademarks of ABC Distribution, LLC - Doing Business As (DBA) ABC America's Body Company in the United States and some foreign countries.



Benefits of registering your ABC product include:

- We maintain a record of your purchase and can assist if any questions arise.
- Many product enhancements are made due to feedback received by customers through this program.
- Our goal is 100% satisfaction. Should you have any concerns regarding your ABC product, an ABC representative will contact you.

800.872.2831

www.abctruck.com

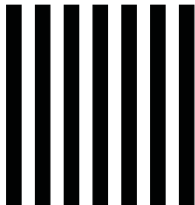
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 218 COLUMBUS, OH

POSTAGE WILL BE PAID BY ADDRESSEE

ABC DISTRIBUTION LLC  
WARRANTY DEPARTMENT  
939 EAST STARR AVE  
COLUMBUS OH 43201-9906



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



# Here are your keys and your ABC Body Warranty!



## LIMITED WARRANTY

### What is covered under the warranty?

ABC America's Body Company ("ABC") warrants:

- Composite floors on Rugged American Product is covered for 10 years or 100,000 miles
- Aluminum bodies (premium and plus packages only) and vans manufactured from 6/30/08 for 10 years or 100,000 miles
- Steel service bodies and vans manufactured for 6 years or 60,000 miles
- S.M.A.R.T. Racks for 5 years or 50,000 miles
- Dry Freight and Aluminum service bodies and vans manufactured before 6/30/08 for 5 years or 50,000 miles
- Tuff Skin Liner on the Rugged American Product is covered for 3 years or 36,000 miles
- Rugged American stake and platform bodies, Marauder dump and drop side dump bodies, pickup tool boxes and RTB-813 hoist for 3 years or 36,000 miles

ABC warrants each Product to be free from defects in material, workmanship and rust-through or corrosion from date of purchase. ABC warrants its factory-applied topcoat against material defects for a three (3) year or 36,000 mile period, whichever occurs first from date of purchase. This Warranty applies only when the Product is properly installed by an authorized ABC installer, properly maintained and used for the purpose for which it was designed.

### Who benefits from this warranty?

ABC's obligation under this Warranty automatically applies to the original purchaser of the Product.

### How is a warranty claim handled?

The purchaser shall immediately notify the ABC America's Body Company (in writing) of any claim under this Warranty, setting forth the date of purchase of the Product, model and serial numbers, and giving a detailed description of the alleged defect including photographs of the specific defect and the complete unit. All repairs must be authorized by ABC prior to any work being performed.

If after inspection ABC determines the Product is defective in material or workmanship as claimed, ABC shall have the option to repair the defect or replace the Product or any part. Labor required to repair defective material or workmanship will be covered for a period of (3) years or 36,000 miles, whichever occurs first, from date of purchase. ABC shall not be liable for any labor costs for installation, removal or reinstallation of any defective Product to or from the vehicle, any transportation costs, any rental reimbursement, loss of vehicle use, inconvenience, storage, lost time/pay, etc.

Purchaser shall prepay all freight charges for returning the Product to ABC, or any other location designated by ABC, and for receiving any replacement. Any replacement shall be F.O.B. ABC's plant.

Contact ABC at 1-800-872-4583 and ask for the Warranty Administrator or contact ABC in writing at the following address: ABC, 939 East Starr Avenue, Columbus, Ohio 43201. An ABC Warranty Administrator will assist you in diagnosing the problem with your ABC product. If it is determined that your situation is eligible for warranty service, arrangements will be made for an ABC facility to complete repairs or a numerical purchase order for the repair will be issued by ABC and sent to an authorized repair facility. Present this numerical

purchase order for the repair to the authorized repair facility as your only authorization to complete repairs. It shall be the commercial purchaser and/or selling dealer's responsibility to contact ABC before any repairs are made which are covered by or may affect this warranty, in order to secure prior written approval. If warranty service is approved, ABC will process and pay your claim within fifteen (15) business days.

### What are the exclusions to the warranty?

This warranty shall not apply to:

1. Accessories or services not furnished by ABC or damage/corrosion caused by these accessories or services, such as optional parts, aftermarket products, components, installation, finish painting, lettering, wiring or modifications.
2. Damage caused by carrying corrosive materials.
3. Damage or corrosion, including surface rust, due to normal wear and tear such as stone chips, chemical treatments and exposure due to airborne contaminants/pollutants.
4. Damage due to accident, misuse, abuse or alteration.
5. Product(s) purchased and installed by original owner.
6. Product(s) purchased and used outside the USA and Canada.
7. Product(s) not properly maintained per maintenance instructions.
8. Platforms only – Wood floors that are found defective, in which case the repair or replacement cost to ABC shall be limited to the following percentages: First year – 100%, Second year – 50%, Third year – 25%.
9. ABC Composite floors and side panels exposed to contact temperature exceeding 255 degrees Fahrenheit and 180 degrees below zero. Product is not to be used in the hot asphalt industry.
10. S.M.A.R.T. racks exposed to contact temperatures exceeding 160 degrees Fahrenheit.

### DISCLAIMERS

ABC warrants its Products only as stated in this Warranty. ABC makes no other warranties, express or implied, and disclaims all other warranties, including any implied warranty of merchantability or fitness for any particular purpose.

ABC's obligations are limited to those expressed in this Warranty, and ABC shall not be liable to the purchase or any third party for any direct or indirect, incidental or consequential damage or loss.

Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If any Product is improperly installed, altered, misused, damaged or otherwise tampered with, the foregoing Warranty shall lapse and become null and void.

This Warranty shall be enforced and construed in accordance with the laws of Ohio.

No person is authorized to modify or add to the foregoing Warranty.

ABC Distribution, LLC • 939 East Starr Avenue • Columbus, OH 43201

ABC09-WARR-5K-06

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## WARRANTY REGISTRATION

To register your Warranty, the following information must be provided within 30 days of purchase.

Date of Purchase: \_\_\_\_\_

ABC Model Purchased: \_\_\_\_\_

ABC Serial No.: \_\_\_\_\_

Key No.: \_\_\_\_\_

*See back panel for instructions on how to find the ABC Serial No. and Key No.*

Company Name: \_\_\_\_\_

Name/Contact Person: \_\_\_\_\_

Title: \_\_\_\_\_

Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Country: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

### Thank you for completing the questionnaire.

From whom was this unit purchased or leased? \_\_\_\_\_

Chassis Make/Model: \_\_\_\_\_ Year: \_\_\_\_\_

Type of Business:

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> (1) Plumbing     | <input type="checkbox"/> (6) Public Utility  | <input type="checkbox"/> (11) Maintenance        |
| <input type="checkbox"/> (2) Municipality | <input type="checkbox"/> (7) General Constr. | <input type="checkbox"/> (12) Electrical Constr. |
| <input type="checkbox"/> (3) Mechanic     | <input type="checkbox"/> (8) Railroad        | <input type="checkbox"/> (13) Government         |
| <input type="checkbox"/> (4) Builder      | <input type="checkbox"/> (9) Personal Use    | <input type="checkbox"/> (14) Landscaping        |
| <input type="checkbox"/> (5) HVAC/R       | <input type="checkbox"/> (10) Pest Control   | <input type="checkbox"/> (15) Remodeling         |

(99) Other

Are you planning to buy any additional truck equipment in the next...

- 3 Months     4-6 Months     7-12 Months     No Immediate Plans

If planning purchase, what type?

Would you like more information on ABC products?     Yes     No

If yes, please specify...

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Service Bodies  | <input type="checkbox"/> Dump Bodies             | <input type="checkbox"/> Pickup Caps       |
| <input type="checkbox"/> Enclosed Bodies | <input type="checkbox"/> Forestry/Chipper Bodies | <input type="checkbox"/> Pickup Tool Boxes |
| <input type="checkbox"/> Custom Bodies   | <input type="checkbox"/> Landscape Bodies        | <input type="checkbox"/> Platform Bodies   |
| <input type="checkbox"/> Crane Bodies    |  |  |

Other (Specify) \_\_\_\_\_

Would you like a salesperson to contact you?     Yes     No